

HELP DESK TECHNICIAN COMPLETE CERTIFICATION KIT STUDY BOOK AND EARNING PROGRAM IRENE DIXON

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[Help Desk Technician Complete Certification Kit Study Book And Earning Program Irene Dixon](#)

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Help desk technicians assist individuals with day-to-day computer use, including installation, maintenance and troubleshooting of software, hardware, networking, and other aspects of personal computing. As the first-tier level of support, help desk techs answer telephone calls and electronic messages from people experiencing issues with the operation of one or more computers. They may be ...

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